



Special Order Dress Agreement

Name/details	Deposit	Balance

50% payment (including Utah sales tax) is required before any merchandise can be ordered. All balances must be paid prior to the start of alterations and before the product(s) leave the store.

Measurements are taken to determine size only – Dress(es) will NOT be made to these measurements. No two bodies are alike. As such, you may feel inclined to order the smaller of the sizes in which your measurements fall knowing you may want to have it let out. Or, you may feel you prefer the larger of the two sizes wishing to have it taken in.

You are responsible for selecting the size(s) to be ordered. Our consultants will take measurements and advise you based on those measurements. These dresses are designed and fit differently than ready-to-wear clothing and even though measurements are taken, it is common for body measurements and proportion to change between ordering date and arrival. Please take special care when choosing sizes, especially when body size change is expected (as may be the case with young bridesmaids and flower girls) to judge expected growth and order accordingly. Lily & Iris is not responsible for measurements taken outside of our shop and they are the sole responsibility of the customer.

All hem lengths are general and not made to custom length unless paid for and specified.

In the case of attendants who may be pregnant on the wedding day, our consultants will assist each attendant with judging the best size to order based upon her current measurements and reasonable expectations about changes to her body, but the final choice of size is up to the bride/attendant. Each woman grows and changes differently as her pregnancy progresses and as such pregnant attendants should be aware that they will often be in need of more extensive alterations when the dress arrives in order to ensure the best fit, especially if the dress chosen is not already a maternity style.

The cost of alterations is always additional. Most dresses require alterations. Alterations are available through recommended seamstresses (independent contractors) and appointments must be made directly with them in advance. Alterations take 1-3 weeks. Please be aware that the majority of dresses need some alterations.

To avoid color and dye lot variations, bridesmaids' dresses should be ordered as a group. You are responsible for the color ordered. As per each designer's web-site and policy, dye-lots and swatches vary, and the color of your dress may vary minimally from the swatch in-store.

Once product has been ordered, you will be notified with an estimated ship date. All ship dates are approximate and merchandise often takes 5 to 10 business days to arrive in-store after being shipped from the designer.

All special order dresses will be sent directly to Lily & Iris where they will be processed by our QC team before you are notified of their arrival. Shipping dresses beyond this point is available through Lily & Iris at an additional charge. Once any product has left the store, its condition is the sole responsibility of the client, and Lily & Iris cannot be held responsible for any damage incurred.

Changes of wedding/wear date or availability are the sole responsibility of the customer. Upgrades in delivery date may not be available after products are ordered.

All sales are final. No changes or cancellations may be made to special orders once they have been placed. Please choose sizes and colors carefully. Should a change to the payment method/tender take place, a 5% transaction fee is applicable.

It is the responsibility of the signer of this document to communicate its contents with other parties affected by it, i.e. attendants who will be responsible for the costs of their own dresses or alterations.

I understand the above stated policy and wish to proceed with my order.

Signature _____ Date _____